

CORONAVIRUS (COVID-19)

“STAY AT HOME”

Due to the coronavirus (COVID-19) outbreak, Dalmeir Park Housing Association continues to take the necessary steps and precautions to try and minimise the risk to our customers and staff.

Since the first lockdown in March 2020, our office has remained closed to the public and following regular Scottish Government instructions and guidelines (the most recent being January 2021), our office will remain closed to the general public until further notice.

We have made arrangements so that staff members can work remotely from home. As we are aiming to keep essential services going for our customers, we can still be contacted by telephone, email or through our website.

Telephone: 0141 952 2447

Email: admin@dpha.org.uk

Website: www.dpha.org

Our priority is the safety of our customers and staff.

Repairs Service restrictions as a result of the most recent Scottish Government instructions

We can

- continue to carry out emergency and follow up repairs
- continue to let properties, which will include carrying out empty house (void) repairs
- continue to carry out gas servicing
- replacement of smoke /heat detectors

We cannot

- carry out non urgent repairs
- deliver planned works e.g. Kitchen/ bathroom replacement or programmed replacements.

If you have any repairs issues you are concerned about please continue to contact our office on 0141 952 2447 .

Some minor repairs will remain on our list to address when we are able to return to full service safely.

We would like to say a huge thanks to our tenants for enabling us to carry out these services during these unprecedented times and for your continued patience, support, and cooperation.