

IMPORTANT NOTICE

Dalmuir Park Housing Association has a change of Out of hours, Emergency Repair Service Contractor.

Previously our out of hours service was provided by Saltire. They will no longer be providing this service with effect from Wednesday 26th May 2021.

We have appointed The McDougall Group to manage the emergency repair callout service from Wednesday 26th of May 2021. They will be responsible for any Joinery, Electrical and Building emergencies (roof leaks etc)

The McDougall emergency Call out Telephone number is 0333 123 1011

Reporting an Emergency to the contractor will require the following Information.

- Your name
- Your address
- Your telephone number
- A description of the emergency repair needed, in as much detail as possible.

Our gas and plumbing contractor Hiflow will continue to carry out our Gas and Plumbing out of hours emergency calls they can be contacted on Telephone Number **0141 944 6060**.

We would like to thank you in anticipation of your co-operation with this change of contractor details and apologise in advance for any inconvenience this may cause you.

Dougie Wilson
Customer Service Team Leader