

The Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF

30 October 2023

To Whom it May Concern,

Annual Assurance Statement, 2023

The Board confirms that we have reviewed and assessed a comprehensive bank of evidence to support this Statement that Dalmuir Park Housing Association (DPHA) is **compliant** with:

- All relevant requirements as set out in Chapter 3 of the Regulatory Framework.
- The Regulatory Standards of Governance and Financial Management.
- The relevant standards and outcomes in the Scottish Social Housing Charter.
- All relevant statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights.

The Board has reviewed and assessed a comprehensive bank of evidence to support the view that DPHA is compliant with the above requirements. The evidence bank combines reports, policies, advice, and information which the Board monitors and oversees on an ongoing basis throughout the year to provide continuous assurance that DPHA is compliant. Additionally, the evidence bank incorporates relevant documents and information that contribute to our assurance, and which form the structure of DPHA's business and governance activities. Our ongoing self-assessment and scrutiny processes, including Internal and External Audit, as well as advice from external and specialist advisors have also informed our view.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice to monitor our compliance in these areas and to support our assurance.

As part of our review of compliance, we have adopted an improvement focus and have also identified a number of areas for improvement, which we will progress during the course of the year. These areas for improvement form an Improvement Plan, which will be monitored by the Board at agreed intervals to ensure successful achievement. We are satisfied that none of these areas for improvement represents a material area of non-compliance.

We are confident that, taking account of the current economic and social environments, we continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we have adopted new methods of communicating with tenants and / or service delivery, we have communicated these new arrangements clearly to our tenants. We are confident that we have successfully resumed normal service levels, subject only to external supply constraints.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

As Chairperson, I was authorised by the Board at a meeting on 24 October 2023 to submit this Annual Assurance Statement to the SHR by the deadline date of 31 October 2023. We can confirm a copy of this Assurance Statement will be published on our website on the same date it is submitted to the SHR.

Yours sincerely,



Gavin Waddell
Chairperson