

FORTHCOMING OFFICE CLOSURE DATES

Beardmore House will
close on the following dates:

GLASGOW FAIR

Friday 12 July 2024 and Monday 15 July 2024

SEPTEMBER WEEKEND

Friday 27 September 2024 and Monday 30 September 2024

**SEE PAGE 3 FOR EMERGENCY
CALL OUT INFORMATION.**

BEARDMORE HOUSE OPENING HOURS

	Office and reception open	Lunch time closure	Reception closes	Office closes
Monday	09.00am	12.30pm to 1.30pm	4.45pm	5.00pm
Tuesday	09.00am		4.45pm	5.00pm
Wednesday	09.00am		5.45pm	6.00pm
Thursday	Closed for training		4.45pm	5.00pm
Friday	09.00am		3.45pm	4.00pm

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A Message From Our Chief Executive

Hello everyone,

Welcome to our summer 2024 Newsletter, which, as always, I hope finds you well.

At the time of writing this message at the start of June, we had just enjoyed a lovely sunny weekend and fast forward a few days, and the temperature dropped to 8 degrees! Hopefully, the weather will improve over the summer months, and we can all enjoy being out and about.

Since our last newsletter to you, we have been working hard finalising our new 5-year Business Plan, which the Board is due to approve in July. One of the core themes will be investing in our community, along with health and wellbeing.

You may be aware that we are currently consulting our tenants and the community over what you as a resident of Dalmeir see as a priority in terms of wider services and priorities for community investment in our area. We really need to hear your thoughts, so there is an article in this newsletter about how you can provide your views to us. We'll be using your comments to develop a DPHA Community Investment Plan. We need this Plan so that we can apply for funding to help us continue to support our tenants and our community through the types of projects we have been delivering over recent years, such as the Dalmeir Diners; free provision of mobile phones, air fryers, slow cookers, fuel vouchers to name but a few things.

We'll also be continuing with our stock condition survey during the summer months, so look out for someone from John Martin Partnership asking to come into your home to survey it.

During the school holidays, DOSCG will be running its summer playscheme, where there will be lots of fun activities taking place for primary school aged children. More information is provided within this newsletter, so please think about sending your children to DOSCG during the summer.

We're running our garden competition again this year and we're shaking things up a wee bit. There will be the usual categories as well as a couple of new categories, such as best window box and best close. We have been noticing some closes have been decorated at say Halloween, so this year we're adding in a category for best decorated close!

I'm lucky to have a garden and I've been spending a bit of time recently planting new flowers, painting the shed, all the general garden maintenance thing that you do at this time of year if your fortunate to have a garden. I've included a couple of pictures of some of my early summer flowers. I love flowers



and they always brighten up my day. Hopefully, you like them too.

We're still working away on our rent harmonisation project that we have been telling you about, and some-time during July or August we will be writing out to all of our tenants and shared owners advising what



the impact of rent harmonisation will be to each of you and offering you a 1-2-1 meeting with a member of staff from Customer Services.

In July we will be launching a new business logo. We like the current DPHA logo, but we will be refreshing it by adding in colours that DPHA has used over the years – green, blue and mauve. We will shortly be asking our Tenants' Panel and a selection of other tenants what they think of the new logo, just in case we need to make changes to it before we launch it.

Hopefully you will find lots of interesting information in our summer newsletter. Why not take 10 minutes out of your busy day and have a read through our newsletter while enjoying a cuppa.

Look after yourself.
Anne Marie Brown
Chief Executive



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We are Dalmuir Park Housing Association

What's missing? Its **U**!

Are **U** passionate about your local community?

Would **U** like to make a difference?

Are **U** someone who shares these principles:

OPENNESS

HONESTY

ACCOUNTABILITY

SELFLESSNESS

LEADERSHIP

INTEGRITY

OBJECTIVITY

If so, then what are you waiting for? Become a Board Member today by contacting us on **0141 952 2447 (option 2)** and put the **U** in Dalmuir Park Housing Association!

EMERGENCY CALL OUT

To report an emergency repair when our office is closed – call the usual office number **0141 952 2447** and choose the option which transfers your call to Hiflow (for Gas heating & Plumbing) or West Dunbartonshire Council (for all other repairs).



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COMMUNITY INVESTMENT PLAN

Please Help us to develop our Community Investment Plan

Live in Dalmuir?
We want to hear your
views!



Over the last 4 years or so we have been successful in getting well over £120k worth of funding from organisations such as the National Lottery, Cash for Kids and the Scottish Government. We have used all of the funding to help our tenants and people living in the Dalmuir area cope with the impact of covid and everything that brought to our doors, and then the cost-of-living crisis.

Moving forward, funders rightly so expect organisations such as DPHA to ask their tenants and the community what they want to see improved in the area they live in and what the priorities for investment are.

At DPHA we want to keep applying for and investing funding in the Dalmuir area, working along alongside other community organisations, but to do this we need you to take 5 minutes of your time to scan the QR code on the poster below and go online and complete the short survey.

We can't develop our Community Investment Plan without you taking part in the survey. So please, please, please, help us to help the Dalmuir community by taking part in the survey.

If you need support to complete the survey, give our Corporate Services Team a call on **0141 952 2447** **Option 2** or email at **admin@dpha.org.uk** and someone will contact you.

Pupil of The Year Award 2024



Our Finance Officer, Gary Earl, was warmly welcomed to Our Lady of Loretto Primary School, in early June, to present Pupil of The Year Awards to children from St Stephen's Primary, Our Lady of Loretto Primary and Clydemuir Primary.

The warm welcome from headteacher Michelle Diamond was followed by presentations to each monthly winner and the overall winners, Connor Callaghan (St Stephen's), Sophie Rodrigues (Clydemuir) & Louis Brown (Our Lady of Loretto).

All winners received a £10 Gift Voucher with the overall winners receiving a glass award, engraved, from the Association together with an invite from the Golden Jubilee Conference Hotel to an awards dinner in September. Pictures of this event will be published in our next magazine edition. It's expected to be a fabulous red-carpet evening where each winner can celebrate their achievement with their families.

Gary Earl, DPHA Finance Officer said "This is the flagship project within the Association's wider role program. The project was established 14 years ago, and each year goes from strength to strength. The support from each school and the hotel is crucial in its longevity, and hopefully it will continue for many years to come".



ATTENTION SHAREHOLDERS - SAVE THE DATE! AGM 2024!

Our Annual General Meeting will be held on Tuesday 3 September 2024 at 6.30pm at Golden Friendships, 18 Nairn Place, Dalmuir.

We will have staff surgeries from 5pm to 6pm should you wish to talk with our staff about any aspect of your tenancy or maintenance on your home.

If you are interested in joining our Board of Management, you chat with our staff and Board Members on the night too.

If you are not a shareholder, but considering becoming one, please contact Kimberley Tennant to discuss on **0141 435 6532**.

**TUES
3 SEPT
2024**



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RENT ARREARS

Due to increasing levels of rent arrears DPHA are reviewing our approach in the collection of rent arrears and robust procedures are now in place to ensure rent is collected and arrears do not increase. If you fall behind in your rent payments, you must act quickly to deal with the situation as if you don't you are at risk of losing your home and may find difficulty in finding alternative accommodation. Rent debt is considered a "priority debt", this means you should put it above any other debts you may be facing as ultimately your home is at risk.

If you find yourself in rent arrears, it's best to speak to a member of our Customer

Services Team as soon as possible to arrange to pay back what you owe. We will always consider your personal circumstances but you must be prepared to engage with us and complete an income and expenditure / budgeting plan so we can work with you to agree an affordable but appropriate repayment plan. Part of this process looks at your income and any ways you could increase the money coming into your home, you will always be offered a benefit check (through Citizens Advice Scotland – see below) along with having discussions about the best way to prioritise your expenses.

If you have any concerns about rent payment, please contact us on **0141 952 2447** (option 1) or email housing@dpha.org.uk

ENDING YOUR TENANCY

If you are moving out of your home, you must provide DPHA with 28 days written notification. It's best if you can do this by calling into the office or send us an email – housing@dpha.co.uk.

If you return the keys without giving us the written notification, the 28-day notice period will still have to run, and you will be liable for the rent for that period.

If you need to move at short notice, then the best thing to do is to contact us and we can plan with you about returning the keys and ending your tenancy.

We have seen an increase in the number of abandoned homes this year. Please don't leave your home without letting us know. Our properties are in high demand, with hundreds of people on our waiting lists and increasing demand through WDC homelessness services. We must make sure our flats are being used for their intended purpose – as homes. If you think any of your neighbours are no longer living at their address, please do let us know.

Comments & Complaints

If you have any complaint to make about the service, you have received from DPHA or any of our appointed contractors please do let us know about it. You can raise your complaint by phone, email or in writing there is no need to fill in any forms. We welcome your feedback and will always do our best to resolve your issues and learn from any mistakes made.

DPHA has a 2 stage complaints procedure, and we will always try to deal with your complaint quickly. This first stage is referred to as "frontline resolution" and will be dealt with by the most relevant member of staff. You should receive a response within 5 working days.

If you remain unhappy with our response or if your complaint is of a serious nature and needs to be dealt with by a more senior staff member the complaint will be raised as a Stage 2 complaint.

If after all our efforts, you remain dissatisfied with DPHA's response after the Stage 2 response then you hold the right to take your complaint to The Scottish Public Services Ombudsman who will review our response to your complaint. For more information on this see www.spsso.org.uk

We welcome any kind of feedback from our tenants be it good or bad. If you have something to say, please let us know. Either call the office on **0141 435 6535** or email admin@dpha.org.uk

Social Housing Fuel Support Fund – Grant Funding Success

The Association secured £27,305 funding from Social Housing Fuel Support Fund to support the delivery of energy efficient measures including small appliances and essential warmth items for Social Housing tenants. The application was in partnership with Trafalgar Housing Association with £19.1k being applicable to DPHA tenants and £8.2k being applicable to THA tenants. This funding was being made available by the Scottish Government and administered by Scottish Federation of Housing Associations on their behalf.

The huge sum was secured in August 2023 however given the magnitude of organisation and planning the roll out of the items began in early 2024.

Gary Earl, Finance Officer said, 'The Association were delighted to achieve this huge sum for our tenants. It has made a difference to many, if not all. We would like to thank everyone who participated in the project and for their patience and understanding as we ensured the project was a success'.

Total items rolled out to DPHA tenants:

Electrical Appliances including Air Fryers, Slow Cookers, Soup Makers - (172)

Bedding including Duvets and Bedding - (100)

Energy Saving Appliances including LED Bulbs, Draught Excluders & Radiator Panels - (230)

Curtain Vouchers - (23)

Fuel Vouchers

The Association also worked in partnership with four other local housing associations to achieve £105k (DPHA £17.5k). This huge sum of money was distributed through 175 tenanted homes offering £100 vouchers to all.

Independent Energy Advisors distributed vouchers to households with fuel poverty at the same time advising of energy saving tips.

Another excellent project and embraced by everyone.

TENANT PARTICIPATION

TENANT SCRUTINY – Training Opportunity

As the content of our Tenant Panel meetings moves to a more structured review of DPHA's internal Policies and Procedures.

Tenant scrutiny is an essential aspect of improving landlord participation performance. It involves adopting a tenant-centered approach to landlord activities, benefiting DPHA, our tenants, and communities alike. Through tenant scrutiny, DPHA hope to work in partnership with you, our tenants to achieve better performance and improved outcomes.

1. Purpose: Tenant scrutiny gives tenants an active role in shaping DPHA processes and standards, rather than merely being recipients of services.

2. Benefits: By involving tenants in scrutiny, we hope to enhance transparency, accountability, and service quality.

Remember that tenant scrutiny is about empowering tenants and fostering collaboration to create better housing services. We will be offering training through TPAS to our tenant panel members to give a better understanding of this important function.

If this is of interest to you, please let us know either by contacting the office by phone or email **jennie.cameron@dpha.org.uk** for more information.

TENANT PANEL UPDATE

We held our last very successful tenant panel meeting @ Beardmore House on 21st March 2024. At the meeting we were joined by Alison Smith who went over some of the key aspects of our forthcoming Business Plan to get our tenants feedback on what matters to them and what the key priorities for DPHA should be for the next 5 years.

We also had a chance to review the recent changes to the Housing Allocations Policy and gave tenants the opportunity to voice their opinions on how we allocated our housing stock.

The next meeting will be held toward the end of August where we will be having a look at DPHA's debt management policy and procedures in relation to rent collection. If you would like to be involved (and haven't attended in the past) please contact us on **0141 952 2447** or send an email to **housing@dpha.org.uk**.

If you have registered your interest in joining our tenant panel you will receive a written invitation to our next meeting nearer the time.

GOING DIGITAL

We have an exciting development coming soon. All our tenants will be able to register to have access to an online "Tenant Portal". This is a one stop shop where you can:

- view and amend the people in your household
- update your contact information
- view your rent statement
- report a repair (and see the progress of the repair)

We are hoping to roll this out in the coming months, but we need to know your current email address. You won't have access to your account without an email address.

If you don't have access to the internet or don't have an email address you can always go to your local library for assistance. Dalmuir Library have relocated to a brand-new facility at Dalmuir Community Centre. Pop along to check out the services they have on offer.

Don't worry if you're not totally up to speed with technology, you will still be able to contact us in all the usual ways too. Phone the office on **0141 952 2447** or email **housing@dpha.org.uk** or just pop in to see us.

Garden Competition 2024

Calling all green fingered residents

It's that that time of year to get their gorgeous gardens, fabulous pots, and creative outside spaces ready to showcase.

Staff at Dalmuir Park are always delighted with the hard work our talented tenants put in, each year, and this result in a very high standard of gardens and beautiful balconies.

We're keen to encourage more tenants, to enter our competition. Are there any budding gardeners out there? We would also encourage our young people to enter (age 16 & under) or tenants that have only a small space, why not try and show us what you can achieve, with your area.

There are some great prizes to be won too... up to £50 of fabulous B&Q vouchers!

The categories are as follows –

- **Best Garden**
- **Best Small Space (Pots / window box / hanging basket)**

“We're happy to think outside of the window box”

Judging will take place in mid-July. If you're proud of your space or know your neighbour does an excellent job then let us know and we'll make sure you are included. It would be nice to see new entries.

New categories for our younger gardeners (ages 0 – 16)

- ★ **Best Cress Head** (see photos).



And for next year – **Tallest Sunflower.**

Plant your sunflower in sunny spot early springtime and they will be ready for judging in July 2025!

Cress & Sunflower seeds are available to collect from our office.



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MAINTENANCE MATTERS

Grounds Maintenance

Our Grounds Maintenance contractor has now moved to summer programme. Grass will be cut twice a month (up to October) & monthly hedge maintenance/trimming will take place up to September. Please ensure the back court grassed areas are clear to allow for grass cutting to take place.

PLEASE NOTE YOUR GRASS WILL NOT GET CUT IF THERE ARE TOYS / DEBRIS / DOG POO ON THE GRASS.

Please ensure you keep the back court tidy.

Hanging baskets will be going up in the area in June and will be maintained until September and removed in October.

STOCK CONDITION SURVEY

The stock condition surveys recommended in April. The appointed contractor is JMP Surveyors. Should they contact you, please do allow access for this essential work to be carried out. This survey is a key part of our business planning process and will ensure we prioritise the right improvements to your homes.

Keeping your Back courts and common open spaces tidy

Now that summer is nearly here and we are also spending much more of our time at home, it's more important than ever to look after the common green areas where we live so that we can all enjoy them. DPHA's Grounds Maintenance team are busy working in the community on grass cutting and plant maintenance, but to keep our operatives safe while they work, we need your help.

- Please keep open space areas tidy and clear of things like bikes, children's toys and garden furniture and ornaments.

- Do not litter the areas, having to pick up litter puts our workers at increased risk of infection.
- Do not allow your pets to foul in these areas – it is an offence in Scotland to allow your dog to poo in a public area and not clean it up afterwards.
- Please maintain a 2m distance between yourself and our Operatives when they are out doing the grass cutting.

With your help, we can keep our workers safe and maintain our common outdoor areas for everyone to enjoy.

CHANGE YOUR LIFE WITH A MEDICAL ADAPTATION

Occupational Therapy Adaptations can improve your life and your DPHA home

Occupational Therapy (OT) adaptations can be installed in most Dalmuir Park HA's properties and their purpose is to improve a person's ability to perform daily living tasks. If you think you suffer from or are developing any health impairment, or could just do with some additional support, then you can visit your doctor and ask for advice on receiving an Occupational Therapy assessment.

The Occupational Therapy service is operated by West Dunbartonshire Council Social Work Department and Occupational Therapists (OT's) and they can visit you to assess your individual needs within your home to determine what specific aids or more permanent fixtures might assist you with everyday living and enable you to maintain independence and remain in

your home for longer.

- Aids might include replacing a bath with shower facilities
- Handrails
- Sensory flashing "alert" lighting, hearing/ audio aids

Our funding for any aids or adaptations comes from the Scottish Government each year we apply. The funding can often be limited; therefore, it is important to prioritise, along with the OT's involved, those individuals that are in greatest need.

For more information and advice please contact your local Occupational Therapy Department or your Doctor's surgery.

The common stair is your only means of escape in the event of a fire.



Have you ever thought what you would do if fire were to break out in your stair? It may not necessarily be in your flat! A fire started in a common stair could kill you and your family. Even a small bag of rubbish can create enough smoke to fill a whole stair. Items left in a common stair are often deliberately set on fire.

Keep it clear

- Get rubbish, old furniture, etc out of the building
- Make sure storage areas are kept locked
- For advice on uplifting items contact your local Council

If fire does start

- Keep doors closed to prevent smoke filling your house
- Dial 999 and ask for the Fire and Rescue Service, giving as much information as you can

For free home fire safety advice
CALL 0800 0731 999
or visit our website at
www.firescotland.gov.uk



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

WHAT'S HAPPENING IN

St Patrick's Day

Happy
St. Patrick's
Day!



St Patrick's day was celebrated by the sheltered Tenants with a buffet and bingo lunch prepared by staff.

A great response from those who attended and *Sláinte to all.*

WE ♥ OUR VOLUNTEERS

The first of our new volunteers Laura Brown started on Friday 10 May 2024 and is befriending several sheltered tenants to help alleviate isolation and to promote socialization.

Hi everyone, my name is Laura Brown, and my background is in the care sector, and I am looking forward to getting to know everyone soon.



Quote from Laura:

When you can't find the sunshine, be the sunshine.

Easter celebrations

Big thank you to Eric and Christine who baked the Easter muffins!! The feedback was great and all the sheltered tenants that joined in the easter celebrations had a great afternoon.



SHELTERED HOUSING?

Meetings and surgeries for 2024

MEETING
REMINDER!

Sheltered Tenants Repair Surgery Dates 2024

Please come along and have a chat with a member of our Customer Service Team how will be available to discuss directly with you any outstanding repairs.

Friday	28 June 2024	Nairn Place Common Room	10:00am-11:00am
Friday	26 July 2024	Shaftesbury Street Common Room	11:00am-12:00noon
Friday	23 August 2024	Nairn Place Common Room	10:00am-11:00am
Friday	27 September 2024	Shaftesbury Street Common Room	11:00am-12:00noon
Friday	25 October 2024	Nairn Place Common Room	10:00am-11:00am
Friday	22 November 2024	Shaftesbury Street Common Room	11:00am-12:00noon
Friday	20 December 2024	Nairn Place Common Room	10:00am-11:00am

Shaftesbury Street Sheltered Tenants Meetings Schedule 2024

Tuesday	9 July 2024	Shaftesbury Street Common Room (after lunch club)	1:00pm-2:00pm
Friday	13 September 2024	Shaftesbury Street Common Room (after lunch club)	11:00am-12:00 noon
Tuesday	26 November 2024	Shaftesbury Street Common Room (after lunch club)	1:00pm-2:00pm

Nairn Street Sheltered Tenants Meetings Schedule 2024

Thursday	11 July 2024	Nairn Street Common Room (tea and coffee will be provided)	11:00am-12:00noon
Monday	16 September 2024	Nairn Street Common Room (tea and coffee will be provided)	2:00pm-3:00 pm
Thursday	28 November 2024	Nairn Street Common Room (tea and coffee will be provided)	11:00am-12:00noon

Come along and have your say and find out what is going on in your complex!

HAVE
YOUR
SAY...



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WHAT'S HAPPENING IN SHELTERED HOUSING?

THANK YOU

for donating

Perform Panel is part of Nu-Style Products, a wholly owned subsidiary of the James Donaldson & Sons Group. They donated £150.00 to our sheltered tenant funds.

They supply a high-performance, modern alternative for bathroom wet walls. All Perform Panel products are manufactured at their 35,000sqft production facility in Aberdeen, using state-of-the-art technology. With forty-eight designs to choose from, available made-to-measure or in standard sizes, Perform Panel is ideal for a full range of applications. They deliver all throughout the UK, and have three distribution centres in England: Birmingham, Barnsley, and Bridgwater. Thank you again for your donation!

50/50
Fundraiser

Congratulations to our first 50/50 fundraiser event. Isobell Black scooped the £250.00 prize money, with £125.00 awarded to each complex's sheltered tenants fund.

Duty of Candour Report 2023-2024

All Health and Social Care Services in Scotland have a Duty of Candour. This is a legal requirement, under the health (Tobacco, Nicotine etc. and Care (Scotland) Act 2016 (The Act) and The Duty of Candour Procedure (Scotland) Regulations 2018. Which means that when unintended or unexpected events happen that result in death or harm as defined in the Act, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about how the Duty of Candour is implemented in our services. This report describes how both Dalmeir Park Sheltered Housing and Dalmeir Out of School Care Group (DOSCG) has operated the Duty of Candour during the time between 1 April 2023 and 31 March 2024.

Between 1 April 2023 and 31 March 2024, there were one Notifiable Event to the Care Inspectorate that triggered a Duty of Candour, across both care services. This event did not result in significant harm but caused significant stress and anxiety. (full report is available at www.dpha.org)



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SUMMER

Playscheme 2024



Are your children looking to be active during the school holidays? If so, then Dalmuir Out of School Care is the place to be.

No iPad, no phones, no computers just running, jumping, socialising, playing, and enjoying their time off school with friends old and new.

- **Who** can come along and join us? Pre 5-12yrs
- **When** are we open? 7:45am-6:00pm, Monday to Friday

DOSCG operates during the Summer, October, Easter and February school holidays and in-service days. We have fantastic indoor and outdoor learning facilities

which allows us to offer a wide selection of activities to keep your children entertained the whole week, whatever the weather.

Come and join in our Six weeks of fun programme during the summer holidays! It is the perfect way to meet new friends!!!!

Our Playscheme users come from all over from the wider community, not just from schools in the local area.

Some of the Summer Playscheme 2024 activities:

Regular visits to our Learning Garden-Clyde Valley Park-Heads of Ayr-Summerlea Park and other fun packed activities!!!!!!



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School Term Breakfast Club

DOSCG runs a breakfast club every school morning from 7:45am for children who attend Saint Stephens, Our lady of Loretto, and Clydemuir Primary.

This service is based at Dalmuir Community Centre. The service provides a healthy breakfast served any time between 7:45am-8:30am, the children are escorted to school for 9:00am.

Our breakfast club and after school playworkers are qualified, registered with SSSC, and PVG checked.

We are pleased to share that we are re-introducing our Parent Forum!



WOULD YOU BE INTERESTED IN JOINING OUR PARENT FORUM! WE NEED YOUR SUPPORT

About Parent Forum

Parent Forum is made up of Parents whose children attend DOSCG who meet with Line manager Elaine Kelly and our Playworkers to discuss DOSCG related matters.

The meetings provide a platform for parents/carers to share their views and ideas and will help to shape decisions that are made at DOSCG.

Please speak to Elaine Kelly if you would be interested in joining our Parent Forum.

Parent forums are a way for DOSCG to encourage parents to get more involved in DOSCG life.

They are informal meetings where parents come together to raise issues, be consulted on DOSCG policy, and give their views.



After School Session

DOSCG is designed to allow children to play have fun and rest after a busy day at school, refreshments and a healthy snack are also offered as part of their service, we operate from 3.00pm-6.00pm

Children can be registered with Breakfast Club only 7.45-9.00am or after school 3.00-6.00pm or playscheme we tailor the service to your needs!

If you are interested in registering your child,

please contact DOSCG to arrange a visit and meet with our fantastic staff.

Dalmuir Community Centre
Duntocher Road Clydebank
G81 4RQ

Contact number for DOSCG: **0141 951 4499**
ask for Elaine Kelly or pop an e-mail to Elaine at **doscg@dpha.org.uk**

Our parent charter and group information are also available online within the care section at **www.dpha.org.uk**



Look out for our staff's latest look at DOSCG modelled by Cerys bright colourful polo shirts cool in the summer and warm in the winter...

Celebrating our children's achievements



DOSCG HAS

TALENT

Whatever your child's hobby, remember to support and celebrate their achievement.

This could be finishing reading a book on their own, scoring a goal or completing a level on a game. Celebrating their achievements in their hobby means they feel encouraged to continue.



Hi Carson, Cain, here we are brothers and we both love playing rugby and our friend Daniel who attends Dalmuir Out of School Care Group also plays we love our team winning we play for the Titan Rugby Team.



At DOSCG we have our Noah who loves football so much, he travels far out to play his favourite game. Noah has a little hat trick of his own as he has been scouted for Celtic, Rangers and Hearts.



Hi, I am Cameron I love nothing more than go karting I take part in competitions and bagged myself a nice big trophy. Well, done Cameron!



Hello, I am Anna I love going to Clydebank Musical Society (CMS) and love nothing more than singing and acting and not forgetting a wee dance.



My name is Lola I am 6 years old and I have been doing Irish dancing for almost 2 years.

I have a full shelf of trophies and medals. Irish dancing is super fun and good for stretching.



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DPHA & DOSCG TEAM UP FOR ANOTHER YEAR WITH CLYDEBANK FC

The Association linked up with Clydebank FC for Season 2024/25 sponsoring two pitch side advertisements at Holm Park. These adverts are designed to attract kids from the wider area to our playscheme at DOSCG and also hoping that we can attract new members to join our board.



CLYDEBANK FC – A BRIEF HISTORY

After many successful years as a senior football club, Clydebank FC went into decline at the end of the 1995-96 season. The Bankies played their last game against Berwick Rangers at the end of the 2001-02 season. An application to join the Scottish Junior Football League was submitted and after one year out of the game the Bankies were back for the start of the 2003-04 season.

Playing out of former Duntocher Hibs ground, Glenhead Park the supporters readied the ground for the season ahead. Former player Budgie McGhie was appointed manager and a new chapter for the club began.

The first match back in the town was an emotional one for the supporters who had dealt with the turmoil of the

years since moving out of Kilbowie Park. A huge crowd saw the Bankies win 3-2 over St Rochs, and suddenly the past was the past, and the future was now bright.

2008-09 season turned out to be one of the most memorable seasons in the entire history of the club. The club reached the prestigious Scottish Junior Cup Final v Auchinleck Talbot on a scorching summers day. The game played at Rugby Park Kilmarnock in front of over 8,000 fans saw them pipped by the odd goal in three.

In June 2020, Clydebank opted to join the newly formed West of Scotland League. The league is part of the Scottish FA pyramid system which would one-day see senior football return to Clydebank.

You can follow Clydebank FC on their website www.clydebankfc.com or why not grab yourself a season ticket and be **"PROUD TO BE A BANKIE"**

**SEASON
TICKET
PRICES
2024/25**

Adult = £120.00
Concession = £60.00
Under 16 = £12.00
U12s = £0.00



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CONTACT NUMBERS

DPHA Emergency Numbers

Plumbing or Heating Call Hi Flow: **0141 944 6060**

For all **Joinery, Electrical & Building** call
West Dunbartonshire Council: **0800 197 1004**

Other useful contact numbers

Scottish Water:
0800 077 8778

Scottish Power:
0800 027 0072

Scottish Gas:
0800 111999

NHS 24:
111

Paisley RAH:
0141 887 9111

Queen Elizabeth
University Hospital
0141 201 1100

Gartnavel Hospital:
0141 211 3000

West Dunbartonshire Council:
01389 737000

Police/Fire/Ambulance
Emergency:
999

Police Non Emergency:
101

Police Enquiries Clydebank:
01786 289070

Crime Prevention:
0141 532 3338

Community Safety:
0141 532 3310

Victim Support:
0141 952 2095

Citizens Advice:
0141 435 7590

Employment Services:
0141 800 2700

Housing Benefits:
01389 738 555

Council Tax:
01389 737 444

Anti Social Behaviour Helpline:
01389 772 048

(Mon-Fri 9am-11pm,
Sat-Sun 3pm-11pm)

Refuse Collection Bulk Uplifts:
01389 737000

Independent Resource Centre:
0141 951 4040

Dalmuir Library:
0141 952 3532

Dalmuir CE Centre:
0141 531 6300

Clydebank Health Centre:
0141 531 6363

Vale of Leven General:
01389 754 121

Social Work:
01389 737 758

Social Work out of office hours:
0800 811 505

SHAREHOLDER APPLICATION

Would you like to become a Shareholding member of the Association?



If so, please complete and return this application form, with your £1 subscription. Your application will then be considered at the next Board meeting and if accepted you will be issued with a share certificate.

Your £1 is treated as share capital and the certificate is recognition of your rights as a Shareholder to take part in all of our Annual General Meetings.

The issue of the share certificate makes you a lifelong member, but does not commit you in any way to personal liability.

I would like to apply for membership of DPHA and enclose £1.00 for one share.

Name

Address

.....

Flat Position

Tel

Email

☐ I would like to contribute towards the management of DPHA and would like more information on becoming a DPHA Board Member.



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Direct Debit



The easiest way to make payments, if you have a current bank or building society account, is by Direct Debit. You can pay weekly, fortnightly, four weekly or monthly. Simply contact us and we can help you arrange it.

By Cheque



You can post in a cheque made payable to 'Dalmuir Park Housing Association'. Please write your name and address on the back. This method is the only one where payments take more than 24 hours to credit your account. Cheques can take up to five working days to reach your account, so, if you are paying your rent by cheque, please make sure that you pay in plenty of time for your rent to be credited to your account by the 28th of each month.

Telephone



This service is available 24 hours a day, 7 days a week and the majority of debit cards are accepted. Just ring **0844 557 8321** and follow the simple instructions. Please have your AllPay card ready. Alternatively, you can also telephone our offices on **0141 952 2447** and we can take payment.

AllPay



There are many different ways to pay your using your AllPay payment card. You can use your AllPay card to make payments at any outlet displaying the AllPay logo. All you need to do is take your AllPay card to the counter along with your payment and hand them over. You will be handed back your card along with a printed receipt, which you should keep in a safe place to prove you have paid.

Internet



This service is also available 24 hours a day, 7 days a week and the majority of debit cards are accepted. Visit **www.allpayments.net** and have your debit card and AllPay card handy. If your AllPay card is lost or damaged, please contact the office on **0141 952 2447**, for a replacement card.

AllPay App



You can download the AllPay App onto your phone or tablet from Google Play or iTunes. You can make payments easily, wherever you are, at the touch of a button.

Dalmuir Park Housing Association

Beardmore House, 631 Dumbarton Road, Dalmuir, Clydebank G81 4EU
www.dpha.org • Tel 0141 952 2447 • Email admin@dpha.org.uk

Registered Housing Association Number: HAL 98

Charity Registration Number: SC033471

FCA Reference Number: 1917 R S

Property Factor Number: PF000397

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